

Change of Details Form for Institutional Clients

Shareholder Reference Number

Company in which shares are held

- > Please submit this completed form with the relevant supporting documentation to Computershare at VodacomAssetReunification@Computershare.co.za
- > Please note that **all fields** are mandatory and **must be completed**
- > You will not be able to trade or update your banking details unless your shareholder account has been verified for FICA and Strate purposes.

A INSTITUTIONAL DETAILS

Name of Company/Trust/Other Legal Entity

Trading Name (If applicable)

Country of Residence (for tax purposes)

Tax Number

Postal Address

Business Address

Postal Code

Postal Code

Business Telephone Number

Authorised Person

Full Name(s)

Surname

Title (Mr/Mrs/Ms/Dr/Prof/other)

Identity or Passport Number

Mobile Number

Email Address¹

Capacity

Nature of Entity

Resident Non-Resident Listed Company Unlisted Company Trust Government Department

Other If other, please specify the nature of the entity:

¹ The personal information that you provide will be held by Computershare on a computer database and/or in any other way. Computershare may use this information:

- > to administer the services that Computershare provides to shareholders;
- > for investor communication purposes;
- > to prevent and detect fraud. Information can be used to prevent crime and trace those responsible; and
- > to carry out statistical analysis and market research; in this connection, Computershare may use the services of a reputable external agency.

B COMMUNICATION SELECTION

Please specify your preferred method of receiving correspondence

Electronic communication Postal Address

Note that were a selection is not made correspondence will be sent via electronic communication to the email address or cellular phone number supplied above.

C BANKING DETAILS²

Account Holder

Bank

Branch

Branch Code

Account Number

Type of Account (current/savings)

D DIVIDENDS TAX

If you are exempt from Dividends Tax or are subject to a reduced rate of Dividends Tax please complete the [Dividends Tax Declaration Form \(Click to download\)](#).

E CUSTOMER DUE DILIGENCE AND SCREENING DECLARATION

[Domestic Prominent Influential Persons](#) or [Foreign Prominent Public Officials](#) means an individual who holds, including in an acting position, for a period of six months, or has held in any time in the preceding twelve months, a list of positions included in Schedule 3A of the FICA Amendment Act, 2017.³

Are there any shareholders or directors of the Entity that occupy a public function at a senior level? Yes No

Do any of the shareholders or directors of the Entity have any immediate family members/close associates that are DPIP (Domestic Prominent Influential Persons) or FPPO (Foreign Prominent Public Officials)? Yes No

Please provide Name, Surname and Designation of prominent persons indicated above

Name	Surname	Designation	DPIP (Domestic Prominent Influential Persons) (Mark with x)	FPPO (Foreign Prominent Public Officials) (Mark with x)

Ultimate Beneficial Owner (Attach copy of Organogram/shareholder register reflecting the management structure as well as the shareholder structure)

Do any entities or persons hold 25% or more shares in the entity? Yes No

I undertake to forthwith inform Computershare in writing should the circumstances of the information provided above change.

F AUTHORITY TO VERIFY AND UPDATE YOUR ACCOUNT

By ticking this box, you authorise Computershare to verify your personal details against any third-party database. You acknowledge that Computershare might be unable to verify the authenticity of electronic instructions and therefore you hereby indemnify Computershare against any loss or damage incurred as a result of acting upon such instructions. It is your responsibility as the account holder to inform Computershare immediately and not later than a period of one month of any change made to the registered email address.

Signature _____

Name _____

Capacity _____

² No foreign, investment, credit card and third-party banking details will be accepted.

³ "FICA" means the Financial Intelligence Centre Act (No. 38 of 2001), the Amendment Act (No. 1 of 2017) and its regulations.

Information regarding supporting documents in terms of FICA/Strate

Please note the information below when you may be requested to provide the following:

1 Proof of identification

A selfie (photo of yourself) holding your green bar coded South African ID Book or Smartcard ID or valid Passport (for foreign nationals)/ alternatively a copy of the relevant identity documentation certified by a Commissioner of Oaths. Please refer to the guidelines in the block regarding selfies.

2 Proof of address (no certification required)

(Should these be e-mailed to you, kindly forward us the source of the e-mail with the attachment)

A copy of your utility bill (e.g., rates account, electricity bill or telephone bill bearing your name and current residential address (or erf or stand number and suburb)) **not older than three months** in order to verify your physical address detail.

If you are not able to provide a utility bill in your name and you live with someone who has one, then please complete the [co-habitant form](#). (Click [here to download](#) this form)

The following proof of address documents are also acceptable:

- > Valid television licence document
- > Long-term or short-term insurance policy document (less than 12 months old)
- > Long-term or short-term insurance policy document (more than 12 months old), together with a recent communication from your insurance company
- > A payslip or salary advice (less than 3 months old)
- > A mortgage statement (less than 6 months old)
- > An IRP5 certificate (less than 12 months old) supplied by your employer
- > Valid motor vehicle licence documentation (less than 12 months old)
- > Any court order, retail credit accounts (e.g., Edgars, Woolworths, Jet etc.), UIF or pension payments or any other official third-party document from a credible source (e.g., doctor's accounts, medical aid statements, university documentation) with your name, surname and residential address on.

3 Proof of banking details

Your bank statement to verify your bank account details in your own name (not older than three months). Alternatively, we will accept a signed and stamped bank confirmation letter from your bank on a letterhead confirming your banking details – this bank confirmation letter, with an e-stamp, is also available for download on your banking application.

4 Proof of ownership for certificated accounts

If you hold your shares in the form of a share certificate, please provide a copy of your share certificate as proof of ownership of the shares or alternatively copies of dividend advices.

Please click on the respective entities below to jump to the detailed outline of the FICA Requirements required to be sent to Computershare:

- > [Requirements for Companies and Close Corporations](#)
- > [Requirements for Deregistered Companies](#)
- > [Requirements for Other Legal Entities](#)
- > [Requirements for Trusts](#)
- > [Requirements for a Shareholder Under Curatorship/Liquidation](#)
- > [Requirements for Shareholder Representative with Power of Attorney](#)

For further information, please contact Computershare at 0861 100 918

Guidelines for taking a selfie

Please take note of below important [guidelines](#) when taking a selfie:

- > It must be a close-up picture taken in a well-lit area, that is clear and high-quality of you holding your original Smartcard ID or open ID Book / Passport under your chin
 - > Details of your document must be fully visible, clear, easy-to-read and your ID / Passport picture needs to match that of your face included in your Selfie
 - > Your ID Book or Passport is open
- We will not accept blurry images, photocopies, or illegible information**