

Computershare Investor Services PLC

The Pavilions
Bridgwater Road
Bristol
BS99 6ZZ
Telephone + 44 (0) 870 702 0000
Facsimile + 44 (0) 870 703 6101
www.computershare.com

News Release

Date:	Friday 11 August 2017
Subject:	S&P Global Rating Services names Computershare as "UK's leading third-party mortgage administrator"; affirms 'above average' rankings

Skipton, Friday 11 August 2017 – S&P Global Rating Services (S&P Global) has named Computershare Loan Services "the UK's leading third-party mortgage administrator" as part of its most recent assessment of the company's Skipton-headquartered division.

The international ratings agency again awarded the division (formerly branded as Homeloan Management Limited), which Computershare acquired in 2014, an 'above average' ranking as a UK primary and special servicer of residential mortgages and as a primary servicer in Ireland.

In addition, S&P Global ranked the division's outlook as 'positive', saying that its position as the UK's leading servicer would be underpinned by a "vast experience in mortgage administration, its established loan servicing systems and loan boarding capabilities".

Andrew Jones, Chief Executive Officer at Computershare Loan Services, said: "We're delighted to be named the UK's leading third-party mortgage administrator by S&P Global, a highly respected and experienced global agency.

"The last three years have seen immense change for our business, with billions of pounds worth of assets coming under our administration and hundreds of new employees joining our team — as well as the creation of a global Loan Services business.

"These exciting developments have been accompanied by a consistent focus on high quality services, the deployment of new technology and the attraction of major new clients, and it's fantastic to see the hard work and talents of our colleagues reflected in these rankings."

S&P Global awarded the division, which also has a presence in Derry, 'above average' subrankings for 'management and organisation' as well as 'loan administration', praising the company's commitment "to invest in its servicing offer" and recognising

Computershare Loan Services is a trading name for a group of companies comprising Computershare Mortgage Services Limited (company number: 02466320), Homeloan Management Limited (company number: 02214839), Topaz Finance Limited (company number: 05946900) and Baseline Capital Limited (company number; 04573392), each of which is registered in England and Wales and has its registered office at The Pavilions, Bridgwater Road, Bristol, Avon, BS13 8AE, UK. Each of Computershare Mortgage Services Limited, Homeloan Management Limited and Topaz Finance Limited is authorised and regulated by the Financial Conduct Authority, Registered Office: 25 The North Colonnade, Canary Wharf, London E14 5HS. You can read the Computershare legal notice here www.computershare.com/uk/disclaimer

S M N N

the significance of recently-won contracts – such as with Sainsbury's Bank and Vida Homeloans – as well as Computershare's "busy pipeline".

S&P Global also said of the division that:

- Its structure was "more scalable" and would be able to "leverage economies of scale and scope"
- Its approach to auditing, risk and compliance "reinforces the independence and efficacy" of its internal control system
- Its continued use of the same operative model demonstrated "the robustness and resilience of its operations
- Its business proposition as "relevant" and positively valued by the market
- Its leadership team as "solid with extensive experience"
- Its supporting and internal control functions as "well-sized" and "organised"
- Its policies and procedures as "carefully reviewed"

In 2016, Computershare was appointed by the Government to service the assets of UK Asset Resolution, and S&P Global described the integration of the two divisions of Computershare Loan Services as "well-controlled" and "delivered as planned".

ENDS

For any media enquiries

Joe Williams
Public Relations Manager
+44 (0)370 702 0003 x1520
joe.williams@computershare.co.uk

Notes

1. For high resolution images of spokespeople, visit http://cpu.vq/spokespeople.

Computershare Loan Services

Computershare Loan Services is a leading international third-party mortgage servicing company, currently administering over \$100 billion of assets. We continue to invest in technology and servicing enhancements globally and in mortgage servicing rights across the USA. We help mortgage lenders optimize the performance of their portfolios and support hundreds of thousands of borrowers throughout the lifecycle of every loan. Our expertise, experience and understanding of large volumes of complex financial data also help us provide insight and services to mortgage providers, investors and real estate professionals.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 16,000 employees worldwide.

For more information, visit <u>www.computershare.com</u>.