

GLOBAL SERVICE, LOCAL EXPERTISE



CERTAINTY | INGENUITY | ADVANTAGE

Award-winning share plan
administration solutions

 **computershare**

ABOUT COMPUTERSHARE

Founded in 1978 and listed on the Australian Securities Exchange since 1994, we are a global market leader in financial administration with expertise in local markets. With offices in more than 20 countries, we employ over 15,000 people worldwide who are all here to deliver for you, break new ground and give you an edge.

25 of our offices are dedicated to share plans, with almost 1,000 share plan experts working for you across the globe.



WE'RE THE LEADER IN GLOBAL SHARE PLAN ADMINISTRATION

- We work with 1,500 clients, including more than half the FTSE100 and DJStoxx50. We also have a large number of clients across the major global markets.
- We work with clients from offices around the world. We have 17 offices in Europe and our European hub is in the UK.
- Our global team of almost 1,000 local share plan experts take care of our clients across the world.
- We have all the necessary global regulatory permissions in place to ensure successful share plan administration, wherever our clients need it.

WE SUPPORT ALL TYPES OF SHARE PLAN: GLOBAL AND COUNTRY-SPECIFIC, DISCRETIONARY AND ALL-EMPLOYEE

GLOBAL PLANS

- Share Options
- Employee Share Purchase
- Restricted Shares
- Performance Shares
- Share Appreciation Rights (SARs)
- Phantom Shares

COUNTRY-SPECIFIC PLANS

- Share Incentive Plan (SIP)
- Save As You Earn (SAYE)
- Long Term Incentive Plans (LTIP)
- Company Share Option Plan (CSOP)
- 423 stock purchase plan
- Irish SAYE
- Approved Profit Sharing Scheme (APSS)
- Employee Share Ownership Trusts (ESOT)



1,500
CLIENTS



3.7^M
EMPLOYEE
PARTICIPANTS



170+
COUNTRIES

YOUR EXPERIENCE

To work with us means working with people who want to be your trusted partner. Why? Because we know that when confidence grows, great results are achieved - results which benefit everyone.

This is why we will listen and share ideas with you at every step - from plan design and implementation to communications and launch.

THE RIGHT PLATFORM FOR YOUR PLAN

We have one global share plan administration system to manage all global plans efficiently. As our platform is developed in-house, we can evolve it to meet client and market needs.

COMPLETE ADMINISTRATION SOLUTIONS

- Sophisticated record-keeping, including secure data transfer and management of multiple payrolls
- To complement our technology, we have experienced, dedicated staff working with you across the globe to make your plan a success
- Online issuer portal for secure access to share plan participant data
- Custom access levels for Local Plan Administrators (LPAs)
- 'Employee View Online' - see what your employees see on their portal
- Advanced reporting - on-demand reports and custom reporting, including IFRS2
- Project management and tools for plan events (enrolments, awards, maturities and vestings)
- Management of the insider process
- Online employee portal

“No two share plan clients are the same. So no two days are the same. We're always aiming to be smarter, quicker, better.”

Inna Baranbaeva
Client Manager



YOUR EMPLOYEES' EXPERIENCE

We know the success of your share plan relies on making it easy for your employees to understand and participate. Through clear, engaging communications and a choice of convenient enrolment methods, we make sure that those who want to take part, can. And by offering full support in any location, language and currency, we're easy for your employees to deal with.



ONLINE ACCESS

Using our online portal, your employees can:

- view their holdings and plan information in your company's brand, in their chosen language, via 'Single Sign-on' from your intranet
- enrol in a plan, accept awards, exercise options and execute sales and transfers - all in real-time
- create reports, valuations and statements, all on demand

PHONE SUPPORT

We have call centres around the world, so your employees can always access support in their local language and time zone:

- live call translations in 170 languages
- expert staff, trained on your share plan
- VIP service for senior executives



OUR EXPERIENCE

For more than 30 years, we've been developing market-leading systems and first-to-market products and services, as well as recruiting the best experts in the industry. We're constantly improving our services - saving time and resource for you, and simplifying processes for your participants.

INNOVATIONS

TAX MANAGER

Our Tax Manager tool helps companies manage their tax obligations for internationally mobile employees.

We work with a network of global tax advisors to help you meet your international tax requirements.

RESPONSIVE WEBSITE

Our responsive website adjusts to any device, making it easy to use on desktops, tablets and mobiles. Your employees can review their share plan and make transactions such as trades and transfers wherever, and whenever, it's convenient for them.

SHARE PLAN ACCOUNT (SPA)

Our SPA allows plan participants to securely hold and trade vested shares compliantly without the need for a brokerage account or share certificate, wherever they are in the world.

JURISDICTIONAL SOLUTIONS

We help companies overcome the jurisdictional challenges of operating an international share plan. For example, we recently worked with China's SAFE, to make sure a client's participants in China would receive the same benefits as those in the rest of the world.

DATA DRIVEN COMMUNICATIONS

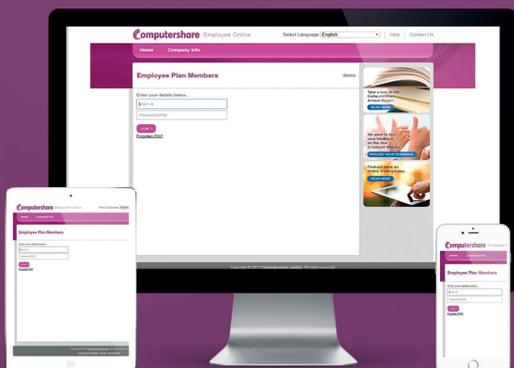
For the success of your share plan, your employees need to understand the benefit of share ownership. To help you achieve high engagement and plan take up, we provide a diagnostic approach to employee communications. Combining your data with the insight we have as one of the world's largest share plan providers, we can design and deliver bespoke communications to achieve the results you need.

Find out more:
www.computershare.com/4steps

DELIVERING WINNING SOLUTIONS

Our clients are regularly recognised at industry awards. It's great to see our clients performing so well and we're proud to support award-winning plans.

Find out more
www.computershare.com/client-awards





OUR COMMITMENT

Delivering an excellent experience for you and your employees is just the start. We're committed to staying at the forefront of the industry so we can help you stay there too.

SHARING MARKET DEVELOPMENTS

- Join our webinars covering best practice and industry updates
- Read our communications and blogs for breaking news
- Network with your peers at our client events

UNDERSTANDING THE BIGGER PICTURE

Through key partnerships and unique research, we can share valuable insight with you:

- As founding members of key industry organisations including GEO, ESOP, NASPP and ifsProShare, we share our experience at events worldwide
- We support research into the impact of share plans and market trends - for example our work with the London School of Economics and the GEO Insights Survey
- We regularly meet with the EU Commission to present case studies of our clients and the impact of employee share ownership, as examples of best practice and innovation
- Wherever we work around the world, we're committed to our regulatory obligations and understanding local guidance so we can deliver share plans effectively in any jurisdiction
- We are committed to our employees, investing in training and education including ICSA certification, CEP designations and other relevant accreditations

TO FIND OUT MORE, PLEASE CONTACT US:

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Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialise in corporate trust, mortgage, bankruptcy, class action, utility and tax voucher administration, and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 15,000 employees worldwide.

For more information, visit www.computershare.com/shareplans