

Computershare Canada Receives Top Scores In Client Satisfaction Study

TORONTO, March 26, 2012 – Computershare Limited (ASX: CPU), a leading financial services provider for the global securities industry, announced today that it has received top overall satisfaction ratings in the [2011 Shareholder Services Benchmarking Study](#), published by Group Five, Inc.

“I’m extremely pleased with the survey results, and the above industry average ratings across the various survey categories,” said Wayne Newling, President, Computershare Canada. “While it’s very exciting to receive these high ratings, we recognize that providing exemplary client service is not a ‘one-and-done’ effort – we’re committed to continually raising the bar.”

Computershare received a 96% favourable rating for overall service to issuers, and was rated 89% favourable for overall service to shareholders, the highest ratings for all issuers surveyed. Clients indicated their favourable support for Computershare’s use of technology and its overall efforts to continuously improve service. Computershare also held the highest ratings across the categories of Account Administration, Issuer Services and Shareholder Services and increased their scores in all categories over last year’s results.

One Computershare client surveyed for Group Five’s report said, “Computershare has provided us with exceptional service for many years. They are very professional and are always available to assist us in various transactions. They are also very thorough and detail oriented; everything they do for us is done in a timely manner. I would highly recommend Computershare to anyone seeking transfer agent services.”

“We have been dedicated to continuous improvement, through our own client survey efforts,” said Margot Jordan, Senior Vice President of Investor Services, Computershare Canada. “I am delighted to see these initiatives are successful, based on the feedback from our clients. We also had more than twice the number of responses than any other transfer agent, so I’d like to thank our clients who took the time to respond.”

The annual Group Five study, which is the most comprehensive independent study of its type, had 207 Canadian corporations participating — representing over 2 million registered shareholders.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialize in corporate trust, mortgage, bankruptcy, class action, utility and tax voucher administration, and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world’s leading organizations use us to streamline and maximize the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide. For more information, visit www.computershare.com.

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