

COMPUTERSHARE COMMUNICATION SERVICES (CCS) EDISON FACILITY ACHIEVES SIX SIGMA QUALITY LEVEL

CCS Continues to Improve Quality and Strives for Perfection of Business Processes

EDISON, NJ., Oct. 23, 2012 – Computershare Limited (ASX:CPU), a leading financial services provider for the global securities industry, announced that their facility in Edison, NJ, achieved the Six Sigma quality level for Fiscal Year 2012.

Six Sigma methodology improves the quality of process outputs by identifying and removing the causes of defects and minimizing variability in manufacturing and business processes. This qualification was achieved by attaining less than 3.4 defects per million outputs. Utilizing the tools of Lean Six Sigma, the Edison facility had only 87 defects per 83,000,000 outputs which equaled 99.9999 percent of all print and mail projects produced in ideal condition.

"The Edison office has been working to improve their quality program for the past six years and this is a monumental accomplishment," said Bernie O'Connor, President, Computershare Communication Services. "Being an ISO Certified organization and attaining the six sigma quality level ensures that risks that can result from poor quality are firmly mitigated and we are able to provide clients with greater service delivery."

The CCS Edison facility executed a significant improvement in their operational and quality performance by using the DMAIC approach (Define, Measure, Analyze, Improve, Control) while maintaining strict adherence to ISO 9001:2008 Standards. The El Segundo, CA, facility recently successfully completed the ISO 9001:2008 Registration Surveillance Audit. Bureau Veritas, a **global leader in testing, inspection and certification,** found zero nonconformances. Non conformances are indications of flaws in the system, which will increase the number of defects in an operation.

NEWS RELEASE



About Computershare

Computershare (ASX:CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialize in corporate trust, mortgage, bankruptcy, class action, utility and tax voucher administration, and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organizations use us to streamline and maximize the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide.

For more information, visit www.computershare.com.

About Computershare Communication Services

Computershare Communication Services helps 10,000 companies around the world communicate with their key stakeholders – from their customers, employees, shareholders and intermediaries. To enhance customer loyalty, business growth, cash flow and meet compliance obligations, among other objectives - our clients rely on stakeholder communications to reach their target audience. Typically, these represent a significant investment - one that we optimize using simple, integrated solutions that streamline processes and tap into market intelligence. For more information, visit www.ccs.computershare.com.

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