Corporate Responsibility Policy

August 2018

Computershare is committed to being a responsible business - we recognise the environmental and social impacts of our activities and seek to manage them appropriately.

Our Corporate Responsibility programme contributes to stronger relationships with our customers, employees, shareholders and suppliers by reducing risks to our business, protecting and enhancing our reputation and driving efficiency through better use of resources. We understand that our future success depends upon protecting our reputation, attracting, retaining and engaging employees, finding new revenue streams and more efficient ways to operate.

In line with the <u>UN Sustainable Development Goals</u>, we aim to help build a more sustainable world while ensuring the Group's stability and performance.

Our approach is to make a positive and sustainable impact throughout our global business operations and activities by working on the following areas.

ENVIRONMENT

Computershare's biggest environmental impacts come from travel, energy and consumables (including paper, water consumption and waste management).

We commit to:

> Complying with all relevant laws and regulations and, where possible, taking material steps to manage and reduce environmental risks associated with our business

> Working with our employees, suppliers, clients and the community to develop and implement positive environmental initiatives

> Continuing to develop work practices and use new technologies to reduce the impact and waste of resources and energy used

> Reducing print and mail practices and introducing paperless e solutions, including self-service initiatives and automated transaction processing

> Examining any new opportunities to develop products and services that may help address environmental impact

> Reporting regularly and consistently on our environmental performance

COMMUNITY

Globally, Computershare is dedicated to supporting initiatives which help alleviate poverty through our community giving scheme, Change A Life. This important and long-running programme has a focus on sustainability by investing 80% of donations in global projects that provide long-term solutions to the communities our employees vote to work with. The remaining 20% of donations go to local projects via established charities, chosen by our local employees.

We commit to:

> Maintaining the Change A Life programme and encouraging our employees to make contributions to support sustainable projects

> Having robust governance over the programme, and effectively monitoring and reporting on the projects we support around the globe

> Matching all employee payroll contributions

Computershare is also committed to community engagement through volunteer and fundraising programs based in areas local to our businesses, and gives each employee (where possible) a volunteer day in addition to their annual leave entitlement.

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PEOPLE

Our people are at the heart of everything we do and we believe that Computershare's success depends on instilling our culture of 'doing the right thing', attracting the best people and enabling them to reach their potential. Our Diversity and Inclusion Policy and Code of Conduct reinforce the critical role that our employees have in maintaining our reputation for honest, ethical and legally responsible conduct.

We commit to:

> Complying with all relevant laws and regulations

> Enforcing our global Code of Conduct, which sets out our overarching expectations for the appropriate conduct of all employees

> Developing and rewarding our people

> Nurturing a diverse workforce and inclusive business environment, as detailed in our Diversity and Inclusion Policy

GOVERNANCE

We embed Corporate Responsibility management and reporting into our governance structures and internal communications to ensure that Corporate Responsibility is understood by all our people, including the Board and the Executive Leadership Team.

We have a transparent, accountable approach to business across all areas. Our key group-wide governance policies are available on our corporate website.

We commit to:

> Reviewing and updating our policies annually

> Communicating our policies effectively to staff and stakeholders

> Regularly educating our suppliers and partners on our policies

Further information on the Group's Corporate Responsibility performance is provided in our Annual Report.

Computershare