FAQs

GLOBAL WIRE PAYMENTS SERVICE

Computershare has engaged with Citi, one of the world's leading suppliers of innovative payment and foreign exchange solutions, to offer you the ability to receive your dividend, distribution and other payments related to your shareholdings, in your preferred currency*.

How do I elect to receive payments through Global Wire Payments?

You can enrol through:

1. Login to Employee Online
2. Once logged in, click on the 'My Details' tab then click 'Banking Details'
3. Click the 'amend' button under the International Wire Instructions section of the page and complete the requested information

Please ensure you have your SWIFT code (issued through your bank), preferred currency and banking details on hand.

What if I am already enrolled to receive foreign direct credit payments or foreign cheques?

This will continue as per usual. No changes will be made until you authorise the transition to Global Wire payments.

What are the charges for receiving dividends and distributions in your local currency?

Citibank and Computershare do not directly charge you for this service^. However, if you elect to receive an electronic payment which is rejected and returned to Computershare because of incorrect banking information, replacement fees will be charged.

Your bank may charge a lifting fee for the handling of the transaction. To use this service for dividends and distributions, your payment must be a minimum of $100 in the default paying currency of your company. Computershare has a minimum payment amount in place to reduce the impact of lifting fees on your final payment.

What happens if my dividend or distribution payment is less than the minimum amount required to use this service?

The service will not be provided for that payment and you will receive your payment by way of cheque in the default paying currency of your company (generally being Australian dollars). Please refer to the terms and conditions for further information. Note: this minimum amount threshold does not apply where you are using the service to convert sale proceeds from the sale of plan securities.

What are the charges for receiving sale proceeds in your local currency?

Where the service is used in connection with the sale of plan securities, fees and charges may apply. These fees and charges will be disclosed to you on Employee Online prior to us carrying out your sale instructions. They are referred to in the Administrator Exercise and Sale Service Plan Terms and Conditions and detailed more fully in the Financial Services Guide that was provided to as part of your offer documentation for your plan.

How is the exchange rate determined?

Currency exchange rates depend on the trading market, the value of the transaction and the fee arrangement in place with Citi that processes the payment. The currency exchange rate will be determined by the nominated broker (Citi) and a charge applied as a mark-up to the difference between the price at which the currency is bought and sold.

Can I receive my dividend and distribution wire payments in a currency that isn't my local currency?

No – your bank account must be located in the destination country you select in order for the payment to be made in that country's local currency.

What if I am enrolled in a full or partial dividend reinvestment plan?

If you are enrolled in a dividend reinvestment plan with the full reinvestment option, the full reinvestment option takes precedence over the Global Wire payment preference, and your payments will reinvest to purchase additional shares

Is my Global Wire election applied to all my holdings in this company?

Any Election you make will be applied to any securities in the Company that you hold, outside of your employee share plan where those holdings share the same SRN and are administered by Computershare Investor Services Pty Ltd (ABN 48 078 279 277) (CIS) on behalf of the Company. In particular, the Election will apply to dividends and/or distributions made by the Company to its securityholders and such other payments as may be nominated by the relevant Company.

Current as of September 2024

* Terms and Conditions and eligibility criteria apply. Currency must be available under the Service. Payment can only be made in the local currency of your destination bank account.

^ Computershare receives referral fees and/or commissions from Citibank N.A. for transactions under the Service. The Service Provider's return is generated from the spread applied to the exchange rate. Your bank may also charge you in connection with your use of the service. Please refer to the Terms and Conditions for more information.

\# The service that involves the sale of Plan securities is provided by CPM and CPM may apply fees and charges in connection with that service (which is governed by a separate set of terms and conditions and an FSG). For more information please visit www.computershare.com/employee

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Global Wire is an available payment method for the currencies listed below. This list is subject to change at any time.

Currency Codes

AED U.A.E. Dirham
ALL Albanian Lek
AMD Armenian Dram
ANG Netherlands Antillean Guilder
AOA Angola Kwanza
AUD Australian Dollar
AWG Arubian Florin
AZN Azerbaijan Manat
BAM Bosnia & Herzagovina
BBD Barbados Dollar
BGN Bulgarian Lev
BHD Bahraini Dinar
BIF Burundi Franc
BMD Bermudian Dollar
BND Brunei Dollar
BOB Bolivian Boliviano
BSD Bahamian Dollar
BTN Bhutan Ngultram
BWP Botswana Pula
BZD Belize Dollar
CAD Canadian Dollar
CDF Congolese Franc
CFA Franc BCEAO
CFA Franc BEAC
CHF Swiss Franc
CNY Chinese Renminbi
CRC Costa Rican Colon
CVE Cape Verdean Escudo
CZK Czech Koruna
DJF Djibouti Franc
DKK Danish Krone
DOP Dominican Peso
DZD Algerian Dinar
EGP Egyptian Pound
ERN Eritrea Nakfa
ETB Ethiopia Birr
EUR EMU Euro
FJD Fiji Dollar
GBP U.K. Pound Sterling
GEL Georgian Lari
GHS Ghanaian Cedi
GMD Gambian Dalasi
GNF Guinea Republic Franc
GTQ Guatemalan Quetzal
GYD Guyana Dollar
HKD Hong Kong Dollar
HNL Honduran Lempira
HRK Croatian Kuna
ILS Israeli Shekel
INR Indian Rupee
ISK Icelandic Krona
JMD Jamaican Dollar
JOD Jordanian Dinar
JPY Japanese Yen
KES Kenyan Shilling
KGS Kyrgyzstan Som
KHR Cambodia Riel
KMF Comoros Franc
KRW Korean Won
KWD Kuwaiti Dinar
KYD Cayman Island Dollar
KZT Kazakhstani Tenge
LBP Lebanese Pound
LKR Sri Lankan Rupee
LRD Liberian Dollar
LSL Lesotho Loti
LYD Libyan Dinar
MAD Moroccan Dirham
MDL Maldavian Leu
MKD Macedonia Denar
MNT Mongolian Tugrik
MOP Macau Pataca
MRU Mauritanian Olguiya
MUR Mauritius Rupee
MVR Maldives Rufiyaa
MXN Mexican Peso
MYR Malaysian Ringgit
MZN Mozambique Metical
NAD Namibian Dollar
NGN Nigerian Naira
NIO Nicaraguan Cordoba
NOK Norwegian Krone
NPR Nepal Rupee
NZD New Zealand Dollar
OMR Omani Rial
PEN Peruvian New Sol
PGK Papua New Guinea Kina
PHP Philippine Peso
PYG Paraguayan Guarani
QAR Qatari Riyal
RON Romanian Leu
RSD Serbian Dinar
RWF Rwandan Franc
SAR Saudi Riyal
SBD Solomon Islands Dollar
SCR Seychelles Rupee
SEK Swedish Krona
SGD Singapore Dollar
SLL Sierra Leonean Leone
SRD Suriname Dollar
SSP South Sudanese Pound
STD Sao Tomean Dobra
SZL Swaziland Lilangeni
TJS Tajikistani Somoni
TOP Tongan Pa'anga
TRY Turkish Lira
TTD Trinidad and Tobago Dollar
TWD Taiwan New Dollar
TZS Tanzanian Shilling
UGX Ugandan Shilling
USD U.S. Dollar
UYU Uruguayan Peso
UZS Uzbekistan Som
VND Vietnam Dong
VUV Vanuatu Vatu
WST Samoan Tala
XAF Central African States
XCD Eastern Caribbean Dollar
XOF West African States
XPF Central Pacific Franc
YER Yemeni Rial
ZAR South African Rand
ZMW Zambia Kwacha