

### **Computershare Investor Services PLC**

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# **News Release**

Date:	Thursday 21 November 2019
Subject:	Local employer Computershare Loan Services wins big at Mortgage Finance Gazette Awards

Yorkshire, Thursday 21 November 2019 – Yorkshire's Computershare Loan Services has won big at this year's Mortgage Finance Gazette Awards.

The UK's largest third-party mortgage administrator took the top prize in all four categories it entered, including the Best Debt and Arrears Management Strategy, Corporate Social Responsibility and Community Services prizes for non-lenders.

Judges also declared the company, which employs over 1,000 people in the local area, the UK's Best Loan Servicer.

Andrew Jones, Chief Executive Officer at Computershare Loan Services, said: "I'm extremely proud that the experts on Mortgage Finance Gazette's judging panel have crowned us Best Loan Servicer in the country.

"The award reflects the talent and hard work of our team in Yorkshire and across the country.

"It's also extremely satisfying to see recognition of the work we do to help those who need support — whether through our debt advice and arrears management programmes, fundraising for our global charity, Change A Life, or work supporting our local community."

Earlier this year, global ratings agency Fitch reaffirmed Computershare Loan Services' joint highest rating of any UK third-party mortgage servicer, citing the company's approach to technology and operational efficiency in its latest report.

Every year Computershare employees in Yorkshire help raise money for the company's global charity foundation, Change A Life, which is currently supporting World Youth International's work improving education in Nepal, as well as local charities, including the Make a Wish Foundation.

Computershare Loan Services is a trading name for a group of companies comprising Computershare Mortgage Services Limited (company number: 02466320), Homeloan Management Limited (company number: 02214839), Topaz Finance Limited (company number: 05946900) and Baseline Capital Limited (company number; 04573392), each of which is registered in England and Wales and has its registered office at The Pavilions, Bridgwater Road, Bristol, Avon, BS13 8AE, UK. Each of Computershare Mortgage Services Limited, Homeloan Management Limited and Topaz Finance Limited is authorised and regulated by the Financial Conduct Authority, Registered Office: 25 The North Colonnade, Canary Wharf, London E14 5HS. You can read the Computershare legal notice here <a href="https://www.computershare.com/uk/disclaimer">www.computershare.com/uk/disclaimer</a>

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In addition, Computershare Loan Service's Charity Donations Fund provides £20,000 of funding to charities focused on preventing or alleviating financial hardship every year.

During 2018 and 2019 Computershare staff successfully supported thousands of borrowers to adapt to the Department for Work and Pensions changes to Support for Mortgage Interest (SMI) payments.

### **ENDS**

Photo caption: Employees of Computershare Loan Services at the 2019 Mortgage Finance Gazette Awards on Wednesday 20 November. The UK's largest third-party mortgage servicer won four prizes, including Best UK Loan Servicer.

# For any media enquiries

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## **Notes**

1. For high resolution images of spokespeople, visit http://cpu.vg/spokespeople.

# **Computershare Loan Services**

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around £100 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

# **About Computershare Limited (CPU)**

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 16,000 employees worldwide.

For more information, visit <u>www.computershare.com</u>.