

Computershare Investor Services PLC

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News Release

Date:	February 11, 2020
Subject:	HUD designates Computershare Loan Services' SLS as
	FHA Tier 1 Loan Servicer

HUD DESIGNATES COMPUTERSHARE LOAN SERVICES' SLS AS FHA TIER 1 LOAN SERVICER

NEW YORK, February 11, 2020 – The U.S. Department of Housing and Urban Development (HUD) has announced that it has designated Computershare Loan Services' Specialized Loan Servicing (SLS) as a Tier 1 Federal Housing Administration (FHA) loan servicer.

The FHA tier ranking system measures servicers in four compliance areas — loss mitigation, reporting, guidelines and intervention requirements — in order to grade servicers based on overall effectiveness in foreclosure prevention amongst delinquent borrowers.

"Earning Tier 1 FHA status involves a stringent government auditing process and reflects extremely high loan servicing standards," said Tom Millon, CEO of Computershare Loan Services in the U.S.

"The designation demonstrates our commitment not only to meeting but also exceeding the expectations of government, our clients and their customers in the areas of compliance, transparency, and excellent service," Millon added.

HUD awarded SLS a rating of 93.67% for the fourth quarter of 2019.

Aside from HUD's Tier 1 FHA ranking, Computershare Loan Services' SLS recently earned 'above average' ratings from global ratings agency, S&P.

At the end of 2019, SLS also received a RPS2+ rating from Fitch, which said that the company had demonstrated a 'high performance' in its overall servicing ability.

SLS is also an approved seller and servicer of Fannie Mae, Freddie Mac and Ginnie Mae.

Computershare Loan Services is a trading name for a group of companies comprising Computershare Mortgage Services Limited (company number: 02466320), Homeloan Management Limited (company number: 02214839), Topaz Finance Limited (company number: 05946900) and Baseline Capital Limited (company number; 04573392), each of which is registered in England and Wales and has its registered office at The Pavilions, Bridgwater Road, Bristol, Avon, BS13 8AE, UK. Each of Computershare Mortgage Services Limited, Homeloan Management Limited and Topaz Finance Limited is authorised and regulated by the Financial Conduct Authority, Registered Office: 25 The North Colonnade, Canary Wharf, London E14 5HS. You can read the Computershare legal notice here www.computershare.com/uk/disclaimer

S M N N

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Notes

1. For high resolution images of spokespeople, visit http://cpu.vg/spokespeople.

Computershare Loan Services

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around \$130 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide.

For more information, visit <u>www.computershare.com</u>.