

FICA REQUIREMENTS FOR INDIVIDUAL INVESTORS



You will need to provide us with specific supporting documentation to FICA verify a Custody and Settlement Account for an individual investor

Required Documentation:

1. A selfie (photo of yourself) holding your green bar coded South African ID Book or Smartcard ID (both sides) or valid Passport (for foreign nationals) / alternatively a copy certified by a Commissioner of Oaths. ☐

Please take note of below important **guidelines** when taking a **selfie**:

- > It must be a close-up picture taken in a well-lit area, that is clear and high-quality of you holding your original Smartcard ID or open ID Book / Passport under your chin.
- > Details of your document must be fully visible, clear, easy-to-read and your ID / Passport picture needs to match that of your face included in your Selfie.
- > Your ID Book or Passport is open.

We will not accept blurry images, photocopies, or illegible information

2. A certified copy of your service bill e.g., rates account, electricity bill or telephone bill bearing your name and current residential address (or erf or stand number and suburb) not older than three months in order to verify your physical address details ☐
3. A certified copy of a document issued by SARS to verify your tax number (where one has been issued). If you do not have a tax number, please confirm this in writing. ☐

The FICA documents need to be sent to FICAVerifyElectronic@Computershare.co.za

Note: When sending the above required documentation to this email address, please take note of the below.

- Attachments can only be in the following file formats (PDF; JPEG and TIFF)
- Email with attachments can be no greater than 10mb
- Please do not password encrypt the attachments.