

Computershare Investor Services (Pty) Ltd

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GUIDELINE TO COMPLETE CUSTODY AND SETTLEMENT AGREEMENT FORM

Section A – please complete

Section B- please complete

Section C- tick the 1st option

Section D – read and select

Section E – tick the 1st option

Section F – tick the 1st option

Section G – read and select what is applicable

Section H – complete if applicable

Section I – read and complete if applicable

Section J – read and complete if applicable

Section K (all sections must be completed mandatory)

Nature of business activity – please complete

Source of Funds – please select

Screening Declaration - please complete

Sanctions List Screening - please complete

DATE AND SIGN THE FORM – (mandatory)

Kindly note that we will accept, e-mailed copies that have been certified by a Commissioner of Oaths and has a date on the stamp.

You have the right to lodge a complaint with us if you find that our service is not satisfactory. In terms of the Financial Advisory and Intermediary Service Act, 2002 ("FAIS"), we are required to log all complaints and to maintain an internal complaint resolution system.

To lodge a complaint, you may call Action Line on 0861 100 946. Your complaint will immediately be logged, and action taken to resolve the matter. You will be contacted within 24 hours and informed of progress.

Yours Faithfully

ASSET REUNIFICATION DEPARTMENT