



COMPUTERSHARE LOAN SERVICES UK OVERVIEW

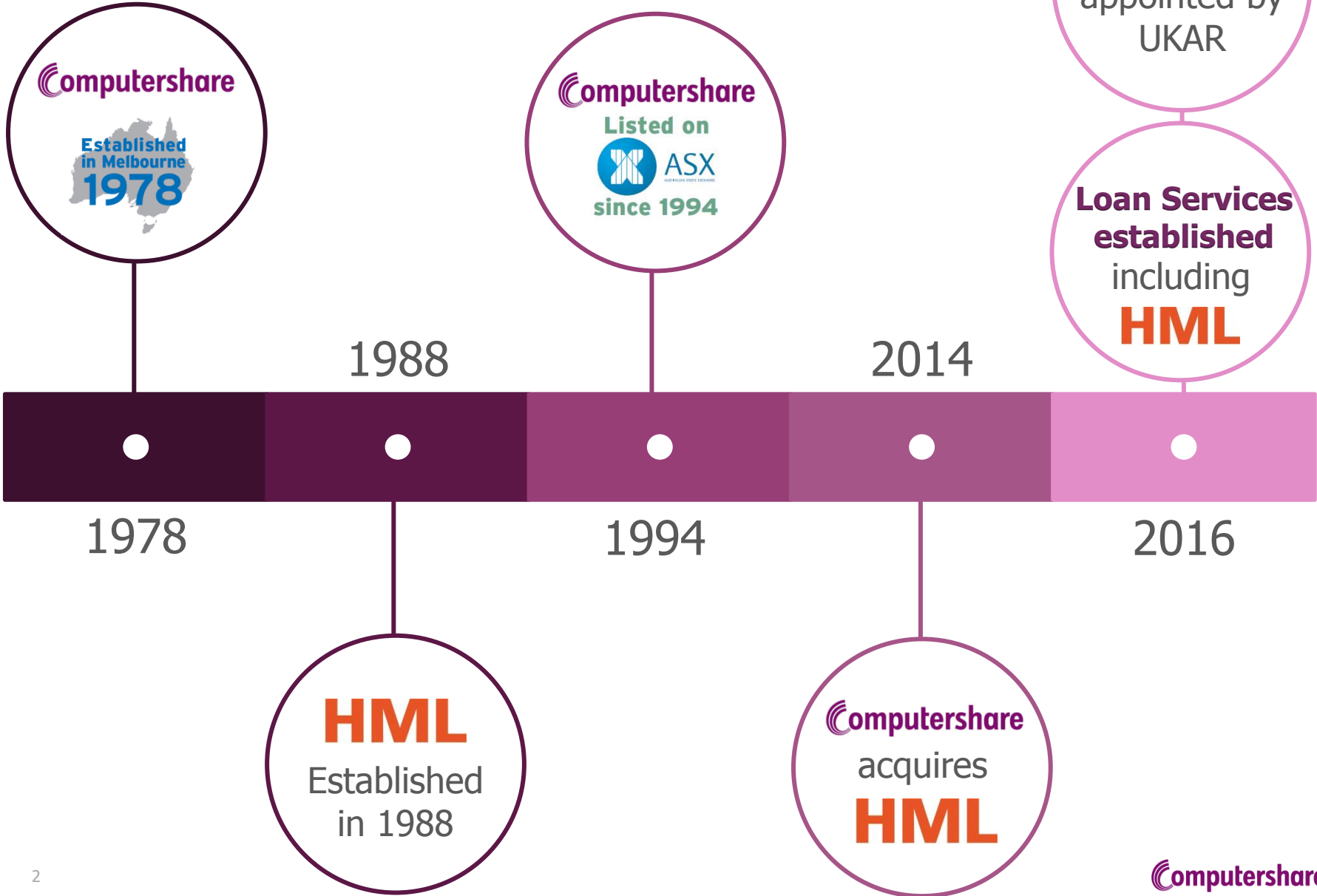
CERTAINTY

INGENUITY

ADVANTAGE

 **Computershare**

Our mortgage servicing story



Loan Services UK overview



Loan servicing is a core part of our business and a strategic growth area



Leading player in both UK and US mortgage service outsourcing markets



£73bn of UK and ROI mortgage assets under management



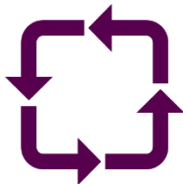
Over 60 UK clients work with us



Industry leading analytics with a data pool of over 3 million historical accounts



3,000 mortgage servicing professionals in the UK



Re-invest 10% of global revenue in technology each year



Stable, financially strong business with group turnover of \$2bn+



Managing over 500,000 customer accounts

Unrivalled depth of mortgage servicing experience to protect and enhance your investment

Servicing
60%
of outsourced
mortgages

5
locations across the
UK



Servicing entities
“authorised and
regulated by the
Financial Conduct
Authority”



Over
28 years'
mortgage servicing
experience

Experts in securitisation and standby

20+ years'
experience of
managing
portfolios through
the full
securitisation
lifecycle

Standby to over
140 transactions
(£56bn), with
invocation periods
ranging **from 90**
days to just 48
hours

Involved in **over**
80 deals and
currently
administer around
134,000 loans with
a value of £14.5bn

HML strong mortgage servicer ratings



FitchRatings
KNOW YOUR RISK

- Highest Primary Residential Servicer globally: **RPS 1-** UK Prime and Subprime
- Joint highest UK Special Servicer rating: **RSS2+**
- Ireland Primary Residential Servicer rating: **RPS2+** Prime and Subprime
- Ireland Special Servicing rating: **RSS2**



**STANDARD
& POOR'S**

- **Above average** UK Primary and Special Servicer
- **Above average** Ireland Primary and Special Servicer

Our services

