News Release

New AI-powered GEMS system will help reshape entity management, says Computershare

NEW YORK, March 5, 2025 – Computershare has unveiled a significant artificial intelligence (AI)-powered upgrade to its Global Entity Management System (GEMS™) that it says will help companies further streamline the management of their legal entities.

More than 600 companies around the world currently use GEMS™ to centralize and securely store entity data and documents, mitigate risk, increase transparency and gain greater control of compliance — all while adhering to governance frameworks and regulations.

Computershare's upgrade of the system to 'GEMS AI' means it can now process vast amounts of company entity data and documents in seconds and automate repetitive entity management tasks, including compliance filings, document management, entity formations and dissolutions.

GEMS AI is available to all clients via mobile app and desktop computer, and functionality of the new system includes using generative AI to:

- Automatically extract and update key data elements from sources, such as corporate resolutions and external legal databases.
- Unlock real-time insights from entity data, including potential compliance risks, jurisdictional and divisional activities as well as board governance health.
- Analyze information from key contractual obligations.
- Draft corporate resolutions based on a company's past templates.
- Introduce a new 'smart assistant' that continuously learns and, as a result, provides tailored answers to users' questions.

"Artificial intelligence solutions such as GEMS AI have the potential to reshape entity management completely by continually streamlining more complex tasks and functions as the system constantly learns, grows and improves," said Andrew Moore, CEO, Computershare Entity Solutions.

"We believe that our new AI-powered system can significantly improve efficiency and accuracy in entity management.

"We've also ensured the right access controls are in place to safeguard our clients' data and intellectual property by taking a rigorous and measured approach to the new system's introduction."

Computershare says its GEMS AI can use natural speech patterns to improve customer interactions by making them more intuitive, efficient and personalized.

It also said that the release of GEMS AI via mobile app will help clients access support 'on-the-go', aid with rapid decision-making and improve the management of corporate legal entities.

Computershare recently renamed its Governance Services business as 'Computershare Entity Solutions', highlighting the extensive range and depth of its client services.

For more information about the GEMS AI platform, go to https://www.cgs-gems.com/unleash-ai.

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Notes
1. For high resolution images of spokespeople, visit www.computershare.com/corporate/spokespeople.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialize in corporate trust, mortgage servicing and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organizations use us to streamline and maximize the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide.

For more information, visit www.computershare.com.