ANNUAL GENERAL MEETING

Thursday 11 November
Chairman’s address

Simon Jones
Chairman
**FY21 Results**

Strong second half performance, delivered on earnings guidance

<table>
<thead>
<tr>
<th>Management Revenue</th>
<th>Management Revenue ex MI</th>
<th>Management EBIT ex MI</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2.3bn</td>
<td>$2.2bn</td>
<td>$336.4m</td>
</tr>
<tr>
<td>Down 0.8%</td>
<td>Up 3.6%</td>
<td>Up 12.6%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Margin Income (MI)</th>
<th>Management EPS$^1$</th>
<th>Final Dividend Per Share (AUD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$104.3m</td>
<td>52.03 cps</td>
<td>23.0 cps</td>
</tr>
<tr>
<td>Down 47.7%</td>
<td>Down 7.3%</td>
<td>Maintained</td>
</tr>
<tr>
<td></td>
<td>vs. Guidance -8%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ahead 0.7%$^2$</td>
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</tbody>
</table>

Notes: All figures in this presentation are presented in USD millions and in constant currency, unless otherwise stated. Reconciliation of statutory to management results can be found on slide 25 of our FY21 Results Presentation.

$^1$ Management EPS of 52.03 cps is calculated on a pre-rights issue basis, weighted average number of shares (WANOS) was 540,875,593. FY21 Management EPS down 7.3% vs FY20 Management EPS of 56.12. FY21 Management EPS including rights issue is 50.30 cps. FY20 Management EPS adjusting for the bonus element in the 2021 rights issue is 55.57 cps.

$^2$ FY21 Management EPS revised guidance assumed EPS will be down around 8.0% vs FY20 Management EPS of 56.12. This is a 70 basis point improvement (7.3% v 8.0%).
Long term shareholder returns

Management EBIT ex. Margin Income

CAGR 5.7%

USD m

FY12 13 14 15 16 17 18 19 20 FY21

Dividend per share

1.9bn AUD distributions paid

CAGR 5.0%

AUD cents

FY12 13 14 15 16 17 18 19 20 FY21

Numbers at Actual fx rates. EBIT = earnings before interest and taxes.
Our global company charity, Change A Life, donated $518,733 to our projects in FY21.

Established LGBTQ+, Black Leaders and further women’s groups across the organisation. Appointed our first D&I charity partner, Black Girls Code.

Continued support for employees, including flexible working, extra leave and mental health resources. Introduced domestic violence support policy across the company, complementing our existing harassment policy.

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Supporting our employees and the communities we operate in

**Social**

- Our global company charity, Change A Life, donated $518,733 to our projects in FY21.
- Established LGBTQ+, Black Leaders and further women’s groups across the organisation. Appointed our first D&I charity partner, Black Girls Code.
- Continued support for employees, including flexible working, extra leave and mental health resources. Introduced domestic violence support policy across the company, complementing our existing harassment policy.

**Governance**

- Board: 38% female
- Females reporting to CEO: 19%
- Company executive: 29% female
- Developed Modern Slavery framework and published first statement.
- All employees completed cyber security training.
- We review over 800,000 different access entitlements per year.
ESG - Investing in sustainability

Working towards net zero

Carbon neutrality – a first step on our journey

› Calculated our 2020 global carbon footprint
› Expect to see a significant improvement in our CDP score with increased disclosure
› Will off-set carbon footprint through recognised projects
› Identified ways to significantly reduce carbon footprint 2021 onwards
› Accelerated the digitisation of our products and services

Building to net zero

› Creating a NetZero strategy
› Further reducing the impact of our products and services
› Help our clients and their customers make greener choices

Carbon footprint:

Scope 1 - Heating and vehicles: 3.70%
Scope 2 - Electricity: 43.20%
Scope 3 - Business travel, employee commuting, upstream energy and relevant procurement: 53.10%

2020 Carbon Footprint: 48,951.21 tCO2e (includes 10% safety net)

Issuer Services hosted 2,500 virtual AGMs
Digital first strategy for Employee Share Plans
Offered online and self-service options for Mortgage Services
Decreased physical mailpacks by 6.3%
Chris Morris
Founder, former CEO and Chairman
ANNUAL GENERAL MEETING

2021

CEO’s address

Stuart Irving
Chief Executive Officer and President
Computershare at a glance
A technology-enabled administrator of financial assets

- Issuer Services
- Employee Share Plans
- Corporate Trust
- Mortgage Services
- Business Services
- Communication Services

40,000+ Clients
~14,000 People
$82bn Client balances
$250bn Assets under administration
38.1m Shareholder accounts
131,980 Entities under management

Note: Canadian Corporate Trust remains part of Business Services.
<table>
<thead>
<tr>
<th></th>
<th>Issuer Services</th>
<th>Employee Share Plans</th>
<th>Business Services</th>
<th>Mortgage Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Growth</strong></td>
<td>![Green Checkmark]</td>
<td>![Green Checkmark]</td>
<td>![Red X]</td>
<td>![Red X]</td>
</tr>
<tr>
<td>Increased scale in complementary Governance Services</td>
<td>Recovery in transaction volumes and fees</td>
<td>Reduced activity in Class Actions and Bankruptcy (2H)</td>
<td>Impacted by low rates and Government restrictions on foreclosure activities</td>
<td></td>
</tr>
<tr>
<td><strong>Execution</strong></td>
<td>![Green Checkmark]</td>
<td>![Green Checkmark]</td>
<td>![Green Checkmark]</td>
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</tr>
<tr>
<td>Increased client wins and cross sell</td>
<td>Successful ongoing migration to Equate+</td>
<td>Completed CCT acquisition</td>
<td>Delivered cost savings in UK</td>
<td></td>
</tr>
</tbody>
</table>
Technology at the core of Computershare
Improving customer offerings and service

**REITs Advisor Portal**
- Advisors now can access statements, tax forms, balances and transactions all in one place

**TaxConnect**
- Available on the EquatePlus platform, connects employee share plan participants with global tax advisors that deliver real-time tax estimates

**LoanPilot**
- Scalable, end-to-end point-of-sale and origination processing platform that allows clients to customise their workflows and reporting
CCT acquisition completed – integration underway

- Transaction closed 1 November
- 1,820 employees transferred
- Integration CEO appointed and governance structure in place
- Business performing in line with expectations
- Synergies affirmed and integration plan being executed
- Increased leverage to structural growth trends
- Significant exposure to rising interest rate environment
- Pathway to 15%+ RoIC underway
## FY22 year to date trading update

Group performance overall in line with our expectations in August

**For the first four months of FY22:**

<table>
<thead>
<tr>
<th>Better than we expected in August</th>
<th>In line with August’s expectations</th>
<th>Behind August’s expectations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Register maintenance revenues tracking ahead in across a range of markets</td>
<td>Equatex integration and delivery of synergies</td>
<td>Retail participation in Hong Kong IPOs impacted by regulatory concerns</td>
</tr>
<tr>
<td>Operating costs benefitting from recruitment delays</td>
<td>Generation of savings from UK mortgage services cost out programme</td>
<td>Bankruptcy and Class Action volumes continue to face macro challenges</td>
</tr>
<tr>
<td>Revenue growth from both trading and client fees in Employee Share Plans</td>
<td>Governance Services organic growth momentum</td>
<td>Bank appetite for new deposits subdued</td>
</tr>
</tbody>
</table>
FY22 Outlook – guidance affirmed

Management EPS to be up around 2%, including CCT and rights issue

**Guidance**

In constant currency, for FY22 we expect:

<table>
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<tr>
<th></th>
<th>Margin Income</th>
<th>Management EBIT ex MI</th>
<th>Management EPS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FY22</td>
<td>Change vs pcp</td>
<td>FY22</td>
</tr>
<tr>
<td>Legacy CPU</td>
<td>107.0</td>
<td>Flat</td>
<td>350.0</td>
</tr>
<tr>
<td>CCT (assumed 8 months contribution)</td>
<td>38.0</td>
<td>-</td>
<td>1.8</td>
</tr>
<tr>
<td>Rights Issue impact</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>145.0</strong></td>
<td><strong>+35.5%</strong></td>
<td><strong>351.8</strong></td>
</tr>
</tbody>
</table>

**Key assumptions**

- Margin Income revenue around $145m including CCT
- Equity and interest rate markets remain at current levels / in line with current market expectations. Group tax rate between 26.0% - 28.0% excluding any impact from potential US tax reform
- Earnings skewed towards 2H with full six months CCT contribution and typical seasonal impacts.
- For constant currency comparisons, FY21 average exchange rates are used to translate the FY22 earnings to USD
- Weighted average number of shares (WANOS) of 540,879,593 in FY21 and 603,729,336 in FY22

Notes: For comparative purposes FY21 Margin Income is **$107.0m**, Management EBIT ex Margin Income is **$339.1m** and Management EPS is **52.46** cents per share all translated at FY21 constant currency.

FY21 WANOS excluding rights issue is 540,879,593. Post rights issue, FY21 Management EPS is 50.71 cents assuming a WANOS of 559,519,258. FY22 Management EPS is 53.39 cents assuming a WANOS of 603,729,336.

Refer to slide 76 of FY21 Results Presentation for constant currency conversion rates.
Computershare’s commitments

- Increasing leverage to structural growth trends
- Building scale in new Issuer Services growth markets
- Integrate US Corporate Trust, deliver synergies and build new recurring revenue streams
- Protecting our company, communities and customers
- Strong free cash flow supports growth strategies and shareholder distributions
- Develop new products and innovations supported by ongoing efficiency programs
- Conservative debt leverage with consistent dividend history
- High levels of recurring revenue with leverage to equity markets and interest rates
Thank you, Chris
Important notice

Summary information
› This announcement contains summary information about Computershare and its activities current as at the date of this announcement.
› This announcement is for information purposes only and is not a prospectus or product disclosure statement, financial product or investment advice or a recommendation to acquire Computershare's shares or other securities. It has been prepared without taking into account the objectives, financial situation or needs of a particular investor or a potential investor. Before making an investment decision, a prospective investor should consider the appropriateness of this information having regard to his or her own objectives, financial situation and needs and seek specialist professional advice.

Financial data
› Management results are used, along with other measures, to assess operating business performance. The company believes that exclusion of certain items permits better analysis of the Group's performance on a comparative basis and provides a better measure of underlying operating performance.
› Management adjustments are made on the same basis as in prior years.
› The non-IFRS financial information contained within this document has not been reviewed or audited in accordance with Australian Auditing Standards.
› All amounts are in United States dollars, unless otherwise stated.

Past performance
› Computershare's past performance, including past share price performance and financial information given in this announcement is given for illustrative purposes only and does not give an indication or guarantee of future performance.

Future performance and forward-looking statements
› This announcement may contain forward-looking statements regarding Computershare's intent, belief or current expectations with respect to Computershare's business and operations, market conditions, results of operations and financial condition, specific provisions and risk management practices.
› When used in this announcement, the words 'may', 'will', 'expect', 'intend', 'plan', 'estimate', 'anticipate', 'believe', 'continue', 'should', 'could', 'objectives', 'outlook', 'guidance' and similar expressions, are intended to identify forward-looking statements. Indications of, and guidance on, plans, strategies, management objectives, sales, future earnings and financial performance are also forward-looking statements.
› Forward-looking statements are provided as a general guide only and should not be relied upon as a guarantee of future performance. They involve known and unknown risks, uncertainties, contingencies, assumptions and other important factors that are outside the control of Computershare.
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