# International Currency Exchange and International Wire Services

### **Terms & Conditions**

The International Currency Exchange and International Wire Services, being provided by Computershare Trust Company of Canada ("Computershare") to the Company named on this registration form (hereinafter the "Services"), allow you to select the currency in which you receive funds and to have such payments wired to your bank. You can initiate or terminate your usage of the Services at any time, now or in the future, as outlined herein

## 1. Description of Services

Computershare's Services offer you the choice of receiving payments in your preferred currency, either by cheque or by electronic funds transfer, at your election, from a range of currencies. The list of offered currencies is subject to change at any time; please contact Computershare if you would like the current list. Computershare will not accept (and you should not give) any instructions to make a payment in the name of anyone other than you. The name(s) on your bank account must exactly match the name(s) in which your securities are registered, or your request will not be able to be processed and fees may be applied. To provide the Services, we require certain personal and banking account information from you. This information may include, depending on your payment election, but is not limited to your banking country; the beneficiary or receiver of funds; the Beneficiary Bank (where your account is held); the name of the Intermediary Bank, if applicable, (the bank used to transfer currency between banks if the Beneficiary Bank is not located in the country of the payment currency); the SWIFT (Society for Worldwide Interbank Financial Telecommunications) Code and your bank's local code. Computershare and its agent will maintain the confidentiality of your account information. Computershare shall not be responsible for any delay in your receipt of payments made through the Services.

### 2. Fees and Timing

You understand that there are certain fees and/or costs associated with Computershare's provision of the Services ("Computershare Fees"), and that these will be deducted from each payment that is made to you. Computershare utilizes the services of a third-party bank ("servicer(s)") to provide the Services and may receive, and shall be solely entitled to, compensation from any such servicer in connection therewith.

The foreign currency trade date will generally be three days before the dividend payable date. Currency rates can change at any time. Computershare's servicers charge a foreign exchange fee on the applicable exchange rate. The amount of the fee on a particular foreign exchange transaction may vary, depending on the value of the payment and/or the currency being purchased. Foreign wire and cheque payments are generally charged a fee up to 3% of the value of the payment. Other charges and additional bank fees, such as lifting fees, may be applied. You understand that such fees and/or costs shall be deducted from each payment that is made to you after the deduction of Computershare's Fees.

The following example is provided for illustration purposes only.

You currently receive CAD 10,000 (net of transaction fees) entitlement and enroll in ICE to receive finds in Euros: 0.68 (exchange rate) x 0.97 (3% bank fee) = 0.6596 (adjusted exchange rate) CAD 10,000 X 0.6596 (fee adjusted exchange rate) = EUR 6,596.00 will be sent via the payment method selected

#### 3. Amendment to terms of Service

You acknowledge and agree that Computershare may amend or modify these terms and conditions at any time. Copies of any such changes may be obtained through Investor Centre or by contacting Computershare by e-mail or regular mail at the addresses listed below in paragraph [7]. Any amendment or modification shall take effect when you access and/or use the Services after the date Computershare posts such amendment or modification on the Investor Centre portal, provided such change shall take effect, in each case, at any date required by applicable law.

### 4. Acknowledgement and Consent to Transfer of Personal Financial Information

You understand that in order for Computershare to provide the Services, the expertise and services of one or more outside entities will be used and relied upon, and that your personal information, including financial information, will be transmitted to and used by such entities. They may use this information to fulfill their functions in connection with the Services, and for data processing, statistical and risk analysis purposes. You acknowledge that your information may be processed, used and/or stored outside of Canada, in which case it may be accessible by foreign courts, governments or agencies. You consent to Computershare's transmission of your information and acknowledge and agree that Computershare is not responsible for information that has been transmitted to such outside entities. Additional information on Privacy practices is available on our website at www.computershare.com/privacy.

- (a) Computershare and its affiliates shall not be liable for any loss or damage resulting from any action taken or omitted to be taken by it under or in connection the Services, except for any material loss that is a direct result of Computershare's gross negligence, bad faith, willful misconduct, or fraud. Computershare shall not be liable for any indirect or consequential loss suffered by you.
- (b) Neither Computershare nor its affiliates nor servicer shall have any liability for any loss you may suffer as a result of or in connection with any movement in the exchange rate or in the processing of, or failure to process, your request by your designated banking institution(s). If you are requesting a foreign currency payment by electronic funds transfer to a non-Canadian bank, Computershare shall have no liability if the local bank does not accept the payment. Computershare is not liable if the payment is converted by the receiving bank to its local currency,
- (c) You are solely responsible for the accuracy of any and all information and instructions that you provide to Computershare and for any and all actions that are carried out in reliance on such information. If you are in any doubt as to whether your instruction has been received or carried out, you may contact Computershare as provided for in paragraph [7].

#### 5. Governing Law

These terms and conditions shall be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. You and Computershare accede and submit to the jurisdiction of the courts of the Province of Ontario.

#### 6. General Provisions

Computershare reserves the right to delay taking action on any particular instructions from you if it reasonably believes that it needs to obtain further information from you or to comply with any legal, regulatory or other requirement (including the obtaining of evidence of identity to comply with anti-money laundering regulations), or to investigate any concerns Computershare may have about the validity of or any other matter relating to the instructions.

### 7. Contact Information

- (a) All notices and other communications you send us should either be submitted via mail to: Computershare, 8th Floor, 100 University Avenue, Toronto, Ontario M5J 2Y1, Canada or e-mail to: service@computershare.com.
- (b) Computershare will send all documents to the address that appears in our records, by regular first-class mail. Computershare will send all e-mail responses to the e-mail address from which you contacted us.
- (c) Any documents or payments sent to you will be sent at your own risk; Computershare accepts no liability prior to its receipt of any document or, where relevant, after the sending of any document or payment to you.

# 8. Tertiary Currencies

Computershare and its affiliates are restricted by law from holding accounts in certain currencies. Payments made in these currencies must be routed through a local third-party bank. This routing may delay the processing of your request and affect the currency exchange rate that is applied to your transaction. By requesting a payment in any of these currencies, you accept these and all related risks. Please review the list posted below of the tertiary currencies that Computershare and its affiliates currently offer.

#### TERTIARY CURRENCIES - THIS LIST IS SUBJECT TO CHANGE AT ANY TIME

ANGOLIAN KWANZA AZERBAIJANI MANTA BOLIVIAN BOLIVIANO BURUNDIAN FRANC CHILEAN PESO COLOMBIAN PESO CONGOLESE FRANC DJIBOUTIAN FRANC GAMBIAN DALASI HONDURAN LEMPIRAS MADAGASCAR ARIARY MALAYSIAN RINGGIT NEPALESE RUPEE

NETHERLANDS ANTILLIAN GUILDER

PARAGUAYAN GUARANI SEYCHELLOIS RUPEE SERBIAN DINAR SOUTH KOREAN WON TAIWANESE NEW DOLLAR

Privacy Notice: Computershare is committed to protecting your personal information. In the course of providing services to you and our corporate clients, we receive non-public personal information about you from transactions we perform for you, forms you send us, other communications we have with you or your representatives, etc. This information could include your name, contact details (such as residential address, correspondence address, email address), social insurance number, survey responses, securities holdings, and other financial information. We use this to administer your account, to better every our and our clients' needs and for other lawful purposes relating to our services. Computershare may transfer personal information to other companies in or outside of Canada that provide data processing and storage or other support in order to facilitate the services it provides. Where we share your personal information with other companies to provide services to you, we ensure they have adequate safeguards to protect your personal information. We also ensure the protection of rights of data subjects under the General Data Protection Regulation, where applicable. We have prepared a Privacy Code to tell you more about our information practices, how your privacy is protected and how to contact our Chief Privacy Officer. It is available at our website, www.computershare.com/privacy, or by writing to us at 8<sup>th</sup> Floor, North Tower, 100 University Avenue, Toronto, Ontario, M5J 2Y1. Computershare will use the information you are providing in order to process your request and will treat your signature(s) as your consent to us so doing.