

23 September 2013

Dear Sirs

The South Bristol Link

I'm writing to you as Chief Executive Officer for Computershare Investor Services PLC, south Bristol's largest private employer.

Computershare employs more than 12,000 people worldwide. Our UK headquarters is on Bedminster Down, where we have around 1,200 staff.

In April this year we were proud to announce the completion of a £13million renovation of our innovative Pavilions building. We were pleased to receive George Ferguson, the Mayor of Bristol, as Guest of Honour at a reception celebrating our investment.

I am not aware of any comparable level of new private investment coming into south Bristol.

Our development here is not complete. We are actively seeking businesses who might wish to become tenants in our building who will in turn create more jobs in south Bristol.

Transport links make an important part of that pitch. Equally, transport forms a part of our ability to attract and retain the best talent for our own business.

In total, we want to be in a situation where good transport links are a "pull" factor to Computershare and for our current and prospective tenants too.

I firmly believe transport issues are at the very core of south Bristol's struggle to win more investments like ours.

SBL: faster, cheaper, greener

We must pay £75,000 each year to provide a "free" bus service to staff because the city's bus services are seen as unreliable, inconvenient and expensive. A bus journey from the city centre can cost as much as £11 for a return.

The roads around our offices are commonly clogged, particularly during peak hours when it can take up to half an hour to drive a few hundred metres. This is a more serious matter than simple inconvenience. It makes work life less predictable and wastes time – neither of which are paths to business confidence.

About 600 of our staff – half the total – live in the postcodes surrounding the proposed South Bristol Link. Improved access to reliable public transport and cycle lane links would make their lives easier and – we hope – healthier.

A properly managed South Bristol Link would free the roads of much commuter traffic, reduce CO2 emissions, improve the local environment and – I have seen suggested – improve the job prospects of thousands in south Bristol; all factors towards making our business more efficient, confident and predictable.

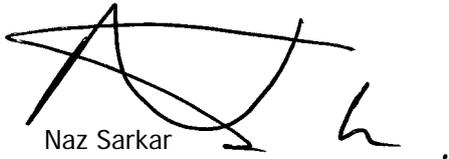
Finally, but by no means least, please allow me to mention our residential neighbours.

We engage with our residential neighbours as often and positively as we can, but there remains some resentment at our staff parking on nearby streets and our traffic adding to the rush hour jams.

Anything which can be done to alleviate this problem for their benefit would be very warmly received.

For these reasons and more I urge you to look favourably on the South Bristol Link proposals, and add Computershare Investor Services PLC to the list of its public supporters.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Naz Sarkar', with a horizontal line extending to the left and a small flourish to the right.

Naz Sarkar
CEO UCIA
Computershare Investor Services PLC