

UNDERSTANDING THE SHARE PURCHASE PROCESS

We have outlined the steps required to complete the purchase of shares through Computershare below:

1. Client completes [Mandate](#), [Naturalization form](#) and [FICA](#)
2. Account flagged as BEE Verified on Scrip
3. Trading account opened and client advised
4. Client pays funds to Dealing Trust account as per bank details (as per point [12.1.18 in the Ts and Cs document](#)). POP emailed to dealing.desk@computershare.co.za
5. Once funds cleared, client contacts call centre
6. Call Center agent performs verification including verification of BEE flag
7. Once verification complete, trade placed in open bulk
8. Dealing Desk back office runs bulk audit report for trades bulked previous day
9. Dealing Desk places trade with Broker telephonically
10. Brokers note with price received on T+2
11. Trades allocated to underlying shareholders
12. Trades settle on T+3, holdings increased on Scrip
13. Transaction advice gets emailed