

### **Computershare Investor Services PLC**

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# **News Release**

Date:	Friday 15 July 2016
Subject:	FTSE 100 and 250 companies name Computershare best
	UK registrar for seventh time in last decade

Bristol, Friday 15 July 2016 – FTSE 100 and 250 companies have again rated Computershare the UK's best registrar in the 2016 Capital Analytics UK Registrars Benchmarking Survey.

Each year, Capital Analytics, an independent agency asks the UK's top companies to rate their registrar on every aspect of its services, and this year Computershare returned both the highest score for overall satisfaction (95.7%) and the highest average score (93.82%) for any company over the last decade.

Kevin Firth, Managing Director of Computershare Registry Services, said: "The best judges of our services are clients themselves, and we're delighted that they have this year rated Computershare the best registrar in all eight categories.

"These results are down to the hard work and bright minds of the team we have assembled, which provide second-to-none expertise, attention to detail, hard work and professionalism.

"The results again prove that by choosing to work with Computershare, companies empower themselves to succeed at the highest levels."

Computershare received the best ratings within each category of its registry business, including how it interacts with clients through account managers, the services it provides to both companies and their shareholders as well as other services, such as the management of dividends and general meetings.

Within these areas, the company also received the highest score in 33 out of 37 sub-categories, such as 'Accuracy of management information', 'Internet services and accessibility' as well as 'servicing shareholders accurately'.

Survey respondents from both the FTSE 100 and 250 rated Computershare's registry services the highest.

Comments from Computershare's clients included:

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- "We are highly satisfied with our registrar."
- "The level of service is excellent."
- Our account managers "are always prepared to go the "extra mile."
- The team are very proactive, knowledgeable and service-quality focused."
- "Shareholders are dealt with the same utmost care."
- "I would happily recommend the team to our peers."
- "Clearly there is a great deal of historic knowledge which is really useful."
- "The relationship team do a first-class job."

# **ENDS**

# For any media enquiries

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## **Notes**

1. For high resolution images of spokespeople, visit <a href="http://cpu.vg/spokespeople">http://cpu.vg/spokespeople</a>.

# **About Computershare Limited (CPU)**

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 16,000 employees worldwide.

For more information, visit www.computershare.com.